

# Eastern Melbourne - Integrated Team Care 2022/23 - 2026/27 Activity Summary View



## ITC - 1 - Integrated Team Care Program (July 2024)



### Activity Metadata

**Applicable Schedule \***

Integrated Team Care

**Activity Prefix \***

ITC

**Activity Number \***

1

**Activity Title \***

Integrated Team Care Program (July 2024)

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Aboriginal and Torres Strait Islander Health

**Other Program Key Priority Area Description****Aim of Activity \***

The aim of this activity is to contribute to improving the health outcomes for Aboriginal and Torres Strait Islander people with chronic health conditions through better access to care coordination, including in mainstream environments.

**Description of Activity \***

Care coordination and supplementary services:

EMPHN has commissioned a number of ITC programs and services for Aboriginal and Torres Strait Islander people, provided by both Aboriginal Community Controlled Health Organisations (ACCHOs) and mainstream services. This ensures that consumers have active choice in their provider and seeks to minimise required travel.

Each of the providers deliver their Integrated Team Care programs through supporting consumer access to health assessments (e.g. 715s). As part of this process, linkages are made and coordination provided to other services that may be relevant to that client, including cultural supports, mental health and AOD and other services to help manage chronic disease.

Providers may employ different care models (e.g. clinic days, outreach vs inreach) suitable for their community and other healthcare activities undertaken.

Services are provided through appropriately trained staff, including GPs, practice nurses, outreach workers and care coordinators and aligned with other funded programs.

IHPOs within commissioned services work within and across teams to create connection between ITC and other health programs (e.g. ongoing care services), social prescribing (e.g. support groups) and cultural services (e.g. gathering places). This support also enables ongoing quality improvement within the service.

In addition to these services, ACCHOs within the region are also funded to enable active engagement with ITC providers. This enables stronger linkages and care coordination for consumers. These activities build the capacity of Aboriginal and/or Torres Strait Islander organisations in line with our commitment to self-determination.

Culturally competent mainstream services:

ITC funding is provided to a number of mainstream services that provide specific care programs for Aboriginal and Torres Strait Islander consumers.

These programs are predominantly led by Aboriginal staff and management, and provide a high degree of cultural safety for participants.

These providers support regular cultural safety and competence training, both internally and from partners in the environment (e.g. ACCHOs and ACCOs).

No services are being decommissioned or transitioned in FY25. However, additional funding is being provided to ACCHOs to provide active engagement ahead of the Ninti One review recommendations being implemented. Separately, EMPHN has established a First Nations Reference Group, comprised of ACCHOs and ACCOs from the region to advise EMPHN in establishing mechanisms for transition and self-determination in FY26 and beyond.

## Needs Assessment Priorities \*

### Needs Assessment

EMPHN Health Needs Assessment 2021

#### Priorities

Priority	Page reference
Health outcomes for people who identify as Aboriginal and Torres Strait Islander peoples	p81



## Activity Demographics

### Target Population Cohort

Aboriginal and Torres Strait Islander people with a chronic health conditions

### In Scope AOD Treatment Type \*

**Indigenous Specific \***

**Indigenous Specific Comments**

## **Coverage**

**Whole Region**

Yes



## **Activity Consultation and Collaboration**

### **Consultation**

EMPHN has adopted the International Association for Public Participation (IAP2) framework to inform how consumers, clinicians, service providers, peak bodies and other interested parties can work together to inform PHN activities, including (but not limited to) commissioned services and other support activities. IAP2 methods legitimise differing levels of participation dependent on the goals, timeframes, resources and levels of concern in the decision to be made. At EMPHN consultation is the minimum threshold for engagement. This will occur via relevant committees, such as the Clinical Council and Consumer Advisory Committee, and through other groups and mechanisms as appropriate.

### **Collaboration**

As noted, EMPHN has adopted the IAP2 framework to inform stakeholder participation. Wherever possible, EMPHN will attempt to work with consumers, clinicians and other stakeholders throughout more elaborate participation levels, such as involvement, collaboration and empowerment. EMPHN has mapped a range of workflows and processes that support bringing stakeholders into the processes of needs assessments, topic prioritisation, design, and evaluation planning. EMPHN consider that the shared construction and interpretation of complex health problems with stakeholders creates stronger and more effective interventions. Culturally informed consultation will be engaged to ensure that collaboration is culturally safe and trauma informed.



## **Activity Milestone Details/Duration**

**Activity Start Date**

30/06/2016

**Activity End Date**

29/12/2024

**Service Delivery Start Date**

01/07/2016

**Service Delivery End Date**

30/06/2024

**Other Relevant Milestones**

30.09.22 - Performance Report  
30.09.22 - Financial Acquittal Report  
15.11.22 - Confirmation of current Needs Assessment  
28.02.23 - Interim 2022-23 Six Month Report  
30.04.23 - Activity Work Plan and Budget  
30.09.23 - Performance Report  
30.09.23 - Financial Acquittal Report  
15.11.23 - Confirmation of current Needs Assessment  
30.04.24 - Activity Work Plan and Budget  
30.09.24 - Final Performance Report  
30.09.24 - Final Financial Acquittal Report

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## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
Continuing Service Provider / Contract Extension: Yes  
Direct Engagement: No  
Open Tender: No  
Expression Of Interest (EOI): No  
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Interest - ITC	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Integrated Team Care Funding	\$762,063.60	\$834,067.47	\$800,566.92	\$0.00	\$0.00

### Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Interest - ITC	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Integrated Team Care Funding	\$762,063.60	\$834,067.47	\$800,566.92	\$0.00	\$0.00	\$2,396,697.99
Total	\$762,063.60	\$834,067.47	\$800,566.92	\$0.00	\$0.00	\$2,396,697.99

### Funding From Other Sources - Financial Details

### Funding From Other Sources - Organisational Details



### Activity Comments

### Activity Status

Submitted

### PHN Comments

Subject	Description	Commented By	Date Created
Activity Update	Minor update to the Activity Aim & Description. Activity & Service Delivery Dates amended to match deed.	Anisha Balakrishnan	05/07/2024
Modified Update - Activity Description	Activity description amended as per page 26 of the AWP Guide.	Anisha Balakrishnan	05/07/2024
Activity Description Updated	<p>As per previous comments from the AWP Submission;</p> <ul style="list-style-type: none"><li>• EMPHN should include any commentary on decommissioning or transitioning of ITC services as applicable.</li></ul> <p>Paragraph below was added to the Activity Description:</p>	Anisha Balakrishnan	05/07/2024

	<p>No services are being decommissioned or transitioned in FY25. However, additional funding is being provided to ACCHOs to provide active engagement ahead of the Ninti One review recommendations being implemented. Separately, EMPHN has established a First Nations Reference Group, comprised of ACCHOs and ACCOs from the region to advise EMPHN in establishing mechanisms for transition and self-determination in FY26 and beyond.</p>		
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**Comments from the Department**

Comment	Date Created
Budget to be updated to reflect additional income from latest DOV once loaded to PPERS	01/07/2024



## ITC-Op - 1 - ITC - Operational (July 2024)



### Activity Metadata

**Applicable Schedule \***

Integrated Team Care

**Activity Prefix \***

ITC-Op

**Activity Number \***

1

**Activity Title \***

ITC - Operational (July 2024)

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**



## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones





## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
ITC Operational	\$66,266.40	\$79,108.26	\$69,614.51	\$0.00	\$0.00
Interest - ITC	\$23,220.51	\$30,455.87	\$0.00	\$0.00	\$0.00

## Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
ITC Operational	\$66,266.40	\$79,108.26	\$69,614.51	\$0.00	\$0.00	\$214,989.17
Interest - ITC	\$23,220.51	\$30,455.87	\$0.00	\$0.00	\$0.00	\$53,676.38
Total	\$89,486.91	\$109,564.13	\$69,614.51	\$0.00	\$0.00	\$268,665.55

## Funding From Other Sources - Financial Details

## Funding From Other Sources - Organisational Details



## Activity Comments

### Activity Status

Submitted

### PHN Comments

Subject	Description	Commented By	Date Created
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### Comments from the Department

Comment	Date Created
Budget to be updated to reflect additional income from latest DOV once loaded to PPERS	01/07/2024