#### MFI and PDSA Example

**Identify eligible patients for the *Life!* program**

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| **MODEL FOR IMPROVEMENT (MFI) SECTION –** To be completed *before* completing PDSA section | | | | | |
| Practice Name: | | | | Date: | |
| Who will be the lead for this activity (name): | | | | PIP QI Quarter: | |
| **GOAL**  As a clinic, decide what you are trying to achieve | | | | | |
| Use Walrus notification tool or POLAR to identify (add total number) of eligible patients for the *Life!* Program by (add time period). | | | | | |
| **MEASURE**  How will you measure the improvement for this activity? | | | | | |
| Track this activity with the number of patients referred to the *Life!* program.   * Record your baseline. * Complete a monthly check in and record your progress. * Record your end of activity active patient numbers to measure the success of this improvement activity.   Data report to use: *Life!* program referrals cannot be tracked using POLAR. Discuss as a team how you will record the number of referrals completed. | | | | | |
| **Baseline measurement:** |  | | **Date:** | |  |
| **Ideas**  What changes can we make that will result in improvement? | | | | | |
| IDEA: | | Update your team on the *Life!* Program and resources available for general practice. | | | |
| IDEA: | | Identification of eligible patients for the *Life!* program | | | |
| IDEA: | | Integrating referral processes into daily workflows | | | |
| IDEA: | | Develop an education and awareness campaign for Life! program | | | |

Note: each new GOAL will require a new MFI plan

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| **PLAN DO STUDY ACT (PDSA) SECTION –** To be completed *after* completing the MFI section above | | | | | | | |
| You will have noted your **IDEAS** for testing when you listed activities in the MFI section above. You will use this template to test an idea. Each idea may need more than one PDSA to fine tune the plan before you consider implementing on a broader scale. | | | | | | | |
| **IDEA**  Record the change idea you are testing | | | | | | | |
| Idea: Installation of Walrus notification tool and updating user settings, Extracting patient lists using POLAR. | | | | | | | |
| **PLAN**  Briefly describe what exactly you will do to test your idea | | | | | | | |
| 1. Organise a staff meeting to discuss ideas and how the practice will be implementing this PDSA 2. Collect baseline data from POLAR 3. Implement ideas 4. Track changes in POLAR   **Predictions:** The number of patients identified as eligible and referred to the *Life!* program will increase. | | | | | | | |
| List the steps necessary to complete this activity | | | | Person responsible | | When  (due date) | Was this step completed? |
| Identifying eligible patients at point of care | | | | | | | |
| 1 Update the POLAR user account for each member of your clinical team to ensure *Life!* Program walrus notifications are selected. To be completed by the POLAR Administrator for your practice | | | |  | |  |  |
| 2 Install Walrus Notification tool on **each** computer used by the clinical team. | | | |  | |  |  |
| 3 Provide training for clinical teams on how to use Walrus to prompt to identify eligible patients using the ‘Ambulance’ icon for Risk Clinical | | | |  | |  |  |
| 4 Use Walrus notification tool to opportunistically identify eligible patients during point of care. | | | |  | |  |  |
| Identifying eligible patient cohorts using POLAR | | | | | | | |
| 1 Identify eligible patients using POLAR through the Clinic Summary Report. Generate a list of eligible patients and invite them to participate. This will provide a large list, discuss with your team a target cohort to focus on to make this a smaller task. | | | |  | |  |  |
| 6 Follow up with patients | | | |  | |  |  |
| **DO**  Was the activity carried out as planned? Yes  No, if not why? Document observations | | | | | | | |
|  | | | | | | | |
| **STUDY**  Record, analyse and reflect on results. Did the results match your predictions? | | | | | | | |
| Detail any **barriers** that your clinic encountered and list your **key findings** during and at the end of your activity | | | | | | | |
|  | | | | | | | |
| **What was the quantitative change/difference** between your baseline data and this activity’s results: | | Baseline measurement: | | | What was the end of activity measurement? | | |
| \_\_\_\_ % | | | \_\_\_\_ % | | |
| **ACT**  Did this activity meet your stated goal? In the table below, select if you will choose to either Adopt, Adapt or Abandon | | | | | | | |
| Tick one | Description | | Details | | | | |
| Adopt | Select changes to implement on a larger scale and develop an implementation plan and plan for sustainability. | |  | | | | |
| Adapt | Improve the change and continue testing plan.  What will be next PDSA cycle? | |  | | | | |
| Abandon | Discard this change idea and try a different one. | |  | | | | |
| Communicate the results of your activity with your whole team. Celebrate any achievements, big or small. | | | | | | | |