

Comprehensive telehealth training

For improved patient outcomes and a fast-growing practice



Residential Aged Care

Telehealth Training Program

Why is this needed?

Telehealth in aged care is growing fast. This training program supports consistent best practice across the sector.

Who's it for?

This program is for anyone who provides telehealth services to residents in aged care settings, including clinicians, specialists and other medical, health and wellbeing professionals.

How does it work?

The training is made up of a series of eLearning modules, with an optional up-front diagnostic to help you decide which modules you want to complete.

- Modules are about 6 minutes long, so you can fit them around your busy schedule.
- Each module provides practical advice, a checklist and resources to help you apply your learning quickly and easily.
- Plain language, closed captions and videos help make the materials more accessible.
- And if you're a GP, you can claim CPD points for completing the training from the Australian College of Rural and Remote Medicine or the Royal Australian College of General Practitioners.

What does it cover?

It helps you deliver telehealth effectively, while working with onsite clinicians, care teams, residents, families and carers.

What are the benefits?

- Reduces service delivery costs and travel time.
- Contributes to early intervention leading to fewer unplanned hospital and clinic visits.
- Facilitates easier multi-disciplinary case management.
- Enables easier sharing of data, records and care plans.
- Broadens access to peers from interstate and around the world.
- Reduces physical contact which lowers the risk of spreading infectious diseases.
- Enables the involvement of family members and carers in consultations for a holistic approach to care.
- Facilitates monitoring of care plan engagement by the resident, aged care staff, family and carers.



An Australian Government Initiative



This training has been made possible through funding provided by the Australian Government under the PHN Program.

Contact your Primary Health Network today to register your interest!

