

# Residential Aged Care Staff

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## Telehealth best practice training



6-minute bursts of training that fit around your busy schedule



Videos, plain language, practical advice and resources to apply your learning



Nurses and GPs can claim CPD points



**Contact your PHN**  
to register your interest



# Residential Aged Care Staff

## Telehealth best practice training

*"Progressive health practices, including telehealth services, are vital to address challenges faced by ageing Australians."*

*Addressing these challenges will ultimately advance the diagnosis process and reduce the number of hospitalisations within the community."*

- Frank Price, CEO



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to register your interest**



# Residential Aged Care Staff

## Telehealth best practice training

*“Telehealth has given our staff the support to connect with a clinician. We are able to escalate clinical concerns which provides early intervention and avoids unnecessary hospital transfers ...*

*I believe this has provided our residents with choice, dignity and respect.”*

- Trudy Hetherington, Care Manager



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# Aged Care Residents and Families

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## Telehealth services for you

- ✓ Better care outcomes
- ✓ Better care planning and coordination
- ✓ Early warning of health issues
- ✓ Better access to clinicians and allied health



**Ask your aged care provider  
about telehealth services!**



# Aged Care Residents and Families

## Telehealth services for you

*"It is amazing these days that you can receive these medical treatments without leaving your room. I am excited to see it up and running for my mum!"*

- Sue Skinner, Family



Ask your aged care provider about telehealth services!



# Providing Telehealth for Aged Care Residents

## Telehealth best practice training



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# Providing Telehealth for Aged Care Residents

## Telehealth best practice training

*"It's exciting as I can see specialist GPs who are far away. It's also great that I will be able to have my family join in the appointment by dialling in, as sometimes I cannot hear the doctor, or I forget what they have said."*

- Prue, Resident



[Click here to register your interest](#)

# Providing Telehealth for Aged Care Residents

## Telehealth best practice training

*“It will allow our GPs to operate a more flexible model of care and make case conferencing with family members so much easier.”*

- Melinda Benson, General Manager



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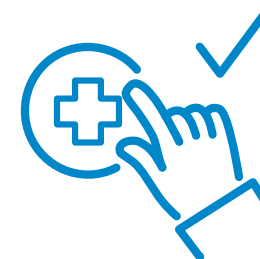


# Telehealth Training for Aged Care



## Scalable, effective and beneficial

- ✓ More than 95,000 Australian health and medical practitioners use telehealth services.
- ✓ They deliver 50 million telehealth sessions to almost 9 million Australians each year.
- ✓ About one third of all GP consultations with patients are now done remotely.
- ✓ Around 90% of elderly patients receiving telehealth feel listened to, respected and have enough time with the medical practitioner.



[Click here to  
find out more!](#)



# Telehealth Training for Aged Care



Scalable, effective and beneficial

- ✓ Telehealth has been around for 120 years; since the invention of the telephone.
- ✓ Today it's delivered easily via the internet, using videoconferencing software.
- ✓ Telehealth can deliver the same or better quality outcomes as a face-to-face consultation can.
- ✓ It's useful for people in residential aged care who otherwise struggle to attend face-to-face appointments.



[Click here to find out more!](#)