Making Telehealth devices ready to use



To ensure quick access, here are some suggested resources to ensure are pre-saved to all telehealth enabled devices.

Save your local Residential in Reach referral page to bookmarks and save phone number to nurse phones.	Save your local Specialist Palliative Care referral page.	Ensure a central email access is enabled on all devices, and to accessible to all nursing and care staff.
Save the Medical support checklist to all devices for bedside use.	Family fact sheet and translated information can be found here	Bookmark your preferred Translation service referral page.
Ensure <u>VVED</u> is bookmarked on all devices. Ensure VVED contacts are saved to all phones. VVED ANUM - 0459 847 364 VVED Clerical - 03 9485 9070	Save Medical referral options for decision making to devices or as save as wall paper on devices.	Synch devices with your resident management system to enable access on devices.
Synch devices with your electronic med management system.	Save the VVED ANUM and clerical numbers to all nurses' phones.	Save the Palliative Care Advice Service on nurse phones. PCAS - 1800 360 000
If you use Imprest medication management, ensure a list of medication stock is available to nursing staff.	Ensure individual resident care plans are easily accessible, including afterhours action plans.	Ensure the site after- hours contact list is accessible and up to date.

RACH Telehealth enablers