# AFTER-HOURS SERVICE DIRECTORY

Healthdirect is Australia’s [National Health Services Directory](https://about.healthdirect.gov.au/nhsd) are regularly maintained and contain services, businesses and resources that are available throughout Australia. These directories may be of use in the process of formulating RACH after-hours plans. The following watermarked tables are a snapshot in time of what is available as drawn from the National Health Service Directory, and each facility can draw similar information that can be used in their Facility plans.

In the Within the After-hours Planning guide, collate your localised services in line with your facility’s individual needs, this will form the content for your facility and resident plans. From the answers provided in the self-assessment tool, collate appropriate answers into one document for after-hours contacts.

The Pharmacy Guild of Australia’s [Find a Pharmacy service](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhealth.us10.list-manage.com%2Ftrack%2Fclick%3Fu%3D1108de8332cef333bc1956686%26id%3D732df22507%26e%3D20ca955aa0&data=05%7C01%7Cemily.renfrey%40emphn.org.au%7Cd72424a3e8ef46cace6108db1b7a71cc%7C64637d7cf140454aaf0853707c601785%7C0%7C0%7C638133985263257117%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=yIfypTB80knK1QRqaLi0kPsP2L%2B%2BpUqbztcajVScLQ0%3D&reserved=0) enables you to search for pharmacies near you.

## To complete the service directory template, you should consider the following localised services:

* **After-Hours medical care**
* **Locum/Medical Deputising Services**
* **Mental Health Care**
* **Pharmacy**
* **Infrastructure**

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| --- | --- | --- |
| After-hours medical care | | |
| Name of clinic/ service | Purpose and open hours | Phone number/contact |
|  |  |  |
|  |  |  |
| After hours Locum/Deputising Services | | |
| Name of clinic/ service i.e. Doctor | Enter GP name in this space. i.e. Dr Jones  Enter hours of availability  **\*Please note that resident GPs will be noted in resident plans\*** | Contact/Referral Process |
|  |  |  |
| After hours Mental Health Care | | |
| Name of clinic/ service and website | Purpose and open hours | Phone number |
|  |  |  |
|  |  |  |
| After hours Pharmacy | | |
| Name of clinic or service | Purpose and open hours | **Phone number** |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
| Infrastructure | | |
| Name of clinic or service | Purpose and open hours | **Phone number** |
| *E.g.: Electricity provider* | *To report faults and escalate remediation (hours open)* |  |
| *IT, Telehealth or software provider* |  |  |
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