Decision Tree for navigation support

Person seeking/needing information or support

Is the person 65 years or older? → **No** →

Is the person Aboriginal or Torres Strait Islander and aged 50 years or older? or 50 years or older (45 years or older for Aboriginal or Torres Strait Islander people) and on a low income and homeless or at risk of being homeless. → **No** →

To be eligible for aged care services a younger person needs to have **fully explored alternative support** and/or accommodation and be able to demonstrate why these options are not appropriate. Supports are available to assist a younger person including **disability supports** such as the NDIS. Younger People in Residential Aged Care (YIPRAC) System Coordinators, Local Area Coordinators (LACs) can help determine this.

Yes →

Does the person require help (either with an aid or assistance from another person) to undertake one or more tasks of daily living (e.g. walking, dressing, preparing meals, making decisions, eating, managing medication, managing with house work, transportation, shopping, social connections) **OR** they are frail or prematurely aged and are experiencing housing stress/not having secure accommodation. → **No** →

The person has not identified a need for aged care support.

Yes →

Is the person an Indigenous Australian and would prefer support from an Indigenous service?

→ **Yes** → Refer to a Trusted Indigenous Facilitator if available

→ **No** →

Does the person have family, friends, carer or a representative who they would be comfortable to receive help from and who is willing/able to help them access aged care services?

→ **Yes** →

My Aged Care channels and other services for carers, assistance with advocacy or supports for people living with dementia.

→ **No** →

The older person's circumstances could include one or more of the criteria below:

Does the person have barriers when communicating?

Does the person experience difficulty processing information to make decisions?

Is the person's safety at immediate risk or they may end up in a crisis situation (within approx. the next year) but they are resistant to engaging with aged care?

Does the person have past experiences that mean they are hesitant to engage with aged care, institutions or government?

→ **No** → My Aged Care channels and other services for carers, assistance with advocacy or supports for people living with dementia.

→ **Yes** →

Refer to a care finder