

Resources for supporting the older person

For GPs, aged care staff and health professionals

Inclusive practice for diverse communities

[View >>](#) Apply for Aged Care Provider Specialisation Verification.

[View >>](#) LGBTIQ+ Multilingual Terminology.

[View >>](#) Towards LGBTIQ+ Specialisation Workshop Series.

[View >>](#) Cultural responsiveness in palliative care.

[View >>](#) Multilingual resources for aged care.

[View >>](#) RACGP - Providing effective, culturally safe primary healthcare for First Nations People.

Translation services

[View >>](#) National Relay Service for all communication needs.

[View >>](#) Translating and Interpreting Service.

[View >>](#) Free translation service for aged care providers.

Telehealth implementation

[View >>](#) GP Webinar: Digital communication: Introducing video telehealth visits and My Health Record.

[View >>](#) healthdirect training video for RACH staff.

[View >>](#) Home page for healthdirect resource centre – this covers all aspects of video call.

[View >>](#) Telehealth MBS billing guide for aged care GPs.

Social supports

[View >>](#) Carers Victoria.

[View >>](#) Carer Gateway.

[View >>](#) The Compassionate Friends Victoria bereavement support.

Mental Health and suicide prevention

[View >>](#) Emotional wellbeing in older people.

[View >>](#) Wellbeing Clinic for Older Adults.

[View >>](#) Suicide Prevention for Seniors Flyer.

[View >>](#) R U OK's LGBTIQ+ Conversation Guide.

[View >>](#) Healthy Ageing Service

Dementia

[View >>](#) Dementia Training Australia (DTA), Free online courses and resources.

[View >>](#) Prognosis calculator for GPs (ePrognosis).

[View >>](#) Culturally appropriate dementia assessment tools.

[View >>](#) Free course - Preventing Dementia.

[View >>](#) Free course - Understanding Dementia.

[View >>](#) CALD Dementia Resources for Families and Professionals.

Palliative Care & Advanced Care Planning

[View >>](#) Palliative Care for carers and consumers.

[View >>](#) Advance care planning for Aboriginal and Torres Strait Islander peoples.

[View >>](#) Culturally appropriate palliative care and end-of-life care.

Resources for supporting the older person

For GPs, aged care staff and health professionals

Pharmacy

[View >>](#) Guiding principles for medication management in residential aged care

[View >>](#) National Residential Medication Chart

[View >>](#) National Residential Medication Chart – User guide for nursing and care staff

[View >>](#) National Residential Medication Chart – User guide for pharmacists

[View >>](#) Medication Imprest storage system guide

Education for Residential Aged Care Homes

[View >>](#) Residential Care - Altura Learning.

[View >>](#) Aged Care and Community Provider Association.

[View >>](#) Comprehensive Health Assessment of the Older Person, La Trobe University.

[View >>](#) Aged Care Courses, Australian Digital Health Agency.

Governance resources

[View >>](#) Governing for Reform in Aged Care: Governance and Leadership capability uplift program.

[View >>](#) Workshops, Aged Care Quality and Safety Commission.

[View >>](#) After-Hours planning for Residential Aged Care.

[View >>](#) Aged care governance resource library.

Commonly requested required clinical educations

Urinary Catheter Care and troubleshooting

Male IDC/SPC competency

[View >>](#) NED education Victoria

[View >>](#) ANMF

[View >>](#) Continence learning, Continence Foundation of Australia (online modules)

Palliative Care

[View >>](#) EMPHN Palliative Care

[View >>](#) Dementia Australia - non pharmacological management strategies

Advanced Care Planning

[View >>](#) Advance care planning for Aboriginal and Torres Strait Islander peoples

[View >>](#) Create your advanced care plan Victoria

